



3/21/03

Dan,

Here's the note I promised you when you came to visit me in February 2002.

I now have been using Lubri-Lab Top 5 grease for over 2 years. I cannot tell you how pleased I am to be able to say that the grease has saved me hours of down time and hundreds of dollars in maintenance costs.

I use the grease in a Besser V3R block machine. It has been my experience that we burn up vibrator bearings on an average of every 6 weeks to 2 months. Since I began using the Top 5 grease in the vibrators we have not experienced any vibrators whining and have not seen any smoking of these bearings even when the grease runs low or someone does not grease properly. Usually when the grease gets low the vibrator begins to slow down and tries to lock up. At this point we have just added more grease and the vibrators continue to run without any bearing failures.

I have not burned up a vibrator in over 1 year and still counting.

I also understand that during a recent supervisor meeting that Rinker is very close to recommending your lubricants to be used in all our manufacturing plants.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ron Warring".

Ron Warring  
Superintendent